

Name	Order number	E-mail address			
Itemcode Product name		Size	Amount	Return code	Exchange for size?
]			
] [
] [
Want to exchange your or	der? Please indicate the				

01. Too small 04. Different from the picture 02. Too big 05. Received the wrong article* 06. Received a broken item* 03. Not as desired

*Contact our customer service

Fill out the return form and pack the items (undamaged and unworn) in the original packaging.

2.

Register your return with a shipper of your choice. Stick the label on the top of your package. Make sure it is always readable.

Bring your package to a service point of your selected shipper in your area. The Return costs are for your own account.

4.

We will process your return within 14 workdays of receipt. When exchanging, we will resend the desired items to you free of charge.

Returns are at your own risk and cost. Additional information on returns can be found on our website www.ixxxi-jewelry.com.