



Name

Order number

E-mail address

Itemcode

Product name

Size

Amount

Return code

Exchange for size?

Want to exchange your order? Please indicate the desired size in the last column. 

Returncodes: fill in the return code here

01. Too small

04. Different from the picture

02. Too big

05. Received the wrong article*

03. Not as desired

06. Received a broken item*

*Contact our customer service

1.

Fill out the return form and pack the items (undamaged and unworn) in the original packaging.

2.

Register your return with a shipper of your choice. Fill in our return address.** Stick the label on the top of your package. Make sure it is always readable.

3.

Bring your package to a service point of your selected shipper in your area. The Return costs are for your own account.

4.

We will process your return within 14 work-days of receipt. When exchanging, we will resend the desired items to you free of charge.

Returns are at your own risk and cost. Additional information on returns can be found on our website www.ixxxi-jewelry.com.

****Attn. Return Webshop, Australiëlaan 21, 6199 AA Maastricht, The Netherlands**